DIRECTV Error Code 731

Error Code 731 means Access Card Full.

If still not available have Customer Service check for Blackouts or FCC Viewing Restrictions.

DIRECTV Error Code 721

Error Code 721 means Service Isn’t Authorized.

DIRECTV Error Code 711

Error Code 711 means access Card Is Not Active.

DIRECTV Error Code 734

Error Code 734 means Unable to Request IPPV.

Error Code Solution = 60 days with no callback, either resolve callback issue or disable IPPV flag and resend all authorizations.

DIRECTV Error Code 733

Error Code 733 means IPPV Ordering Disabled.

DIRECTV Error Code 727

Error Code 727 means Program Not Available in Your Area.

Error Code Solution = Verify RID from TV screen & have Customer Service reauthorize.

DIRECTV Error Code 725

Error Code 725 means Authorization or Paring Expired Issue.

Issue may be related to 920 On Screen Display also troubleshoot if present.

Error Code Solution = IRD was unplugged for an extended period reconnect IRD & have Customer Service reauthorize.

DIRECTV Error Code 722

Error Code 722 means Service Expired.

DIRECTV Error Code 736

Error Code 736 means Access Card or Reader may be Defective.

Need to reset IRD and check for new On Screen Display.

DIRECTV Error Code 741

Error Code 741 means PPV Data was Missing.

Contact DTV - Related On Screen Display is 777 for broadband connected boxes.

Error Code Solution = 60 days with no callback, either resolve callback issue or disable IPPV flag and resend all authorizations.

DIRECTV Error Code 745

Error Code 745 means Access Card or Reader may be Defective.

Need to reset IRD and check for new On Screen Display.

DIRECTV Error Code 744


DIRECTV Error Code 743

Error Code 743 means PPV has expired.

DIRECTV Error Code 750

Error Code 750 means Service Not Active.

DIRECTV Error Code 747

Reset IRD.

If problem continues IRD and/or access card may need to be replaced.

DIRECTV Error Code 761

Error Code 761 means Insert Your Card or MRR Service.

3) Have CS send replacement card
2) Reset IRD
1) Have CS resend authorization

Attempt Resend All Authorizations.

DIRECTV Error Code 751

Error Code 751 means Service Not Active.

DIRECTV Error Code 762

Error Code 762 means replace Access Card.

3) Test Card vs IRD
2) Reset Without Access Card
1) Have CS verify & update information.

DIRECTV Error Code 771A

Error Code 771A means Problem Communicating with Dish.

Error Code Solution = Insert new access card.

DIRECTV Error Code 775

Error Code 775 means the DIRECTV receiver is having trouble communicating with the satellite dish.

Error Code Solution = DELETE the recording and try downloading it again.

DIRECTV Error Code 927

Error code 927 indicates that an error occurred during the processing of downloaded On Demand movies or shows.

This is normally a signal issue and often occurs because the customer cannot get the 119 signal.

Error Code Solution = Your receiver has not received guide information from the satellite for the past 3-13 hours.

This is normally a signal issue and often occurs because the customer cannot get the 119 signal.

DIRECTV Error Code 776

Error Code 776 means Problem Communicating with Dish.

Error Code Solution = 60 days with no callback, either resolve callback issue or disable IPPV flag and resend all authorizations.

If a forced callback does not succeed see above reminder: For Ext 731-743.

If OK have Customer Service force a callback est time approx. 2 minutes.

If not OK, troubleshoot network line.

DIRECTV Error Code 799

Error Code 799 means Replace Receiver Self-diagnostic On Screen Display.

It may NOT need to be replaced.

Error Code Solution = On Screen Display says Receiver needs to be replaced.